

**FOR MORE INFORMATION, TO OBTAIN QUOTES, OR TO
PLACE AN ORDER, CONTACT:**

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Please reference DIR Contract # DIR-TSO-3426

WARRANTY AND RETURN POLICY

CUSTOMER RETURNS. Except for Products sold on a non-refundable basis, Purchaser may return, at Purchaser's risk and expense, purchased Products no later than six (6) months (or one month for home schools and individual purchasers) after the invoice date, in accordance with HMH's standard practices and procedures and return policy provided above (including limitations on the period during which Products may be returned) with pre-approval from HMH Customer Service. Purchaser assumes, and shall bear and pay, all risks and expenses of returning any such Products. If Purchaser returns any Product that is damaged by Purchaser, used or otherwise ineligible for credit for any reason specified in our policy, HMH has the right to dispose of it without any further obligation, including, without limitation, notice, credit obligation or obligation to return it to the account.

LIMITED WARRANTY; DISCLAIMERS. Warranties for all Products purchased under this Agreement shall be provided "as is". HMH makes no other warranties with respect to the Products, either express or implied. HMH provides no representations or warranties that the School/District hardware or software environments and their configuration are compatible or suitable for the operation of HMH Products in the School/District setting. HMH specifically and expressly disclaims any and all other warranties, including but not limited to the implied warranties of merchantability or fitness for a particular purpose or that any services provided hereunder shall be uninterrupted or error-free.



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